



The Education Team at Oakhaven are delighted to offer the following courses and training sessions on a variety of subjects within palliative and end of life care, which we hope will be of interest to all healthcare professionals in the community.

We endeavour to make our sessions friendly and informative, with the content being varied and providing a relaxed approach within the classroom.

We look forward to welcoming you and your colleagues.

If you are interested in learning more about any of our courses,

please call :

Judy Verrell on 01590 64 64 45 or e.mail: education@oakhavenhospice.co.uk

Difficult Conversations

This one day course will address difficult conversations in practice and will offer the chance to see and explore skills to help make them less difficult and more effective.

Dates: Thursday February 19 or Friday May 22

Time: 9.30 - 4.00

Cost: £40 per person

- includes lunch, refreshments & course materials

Course Content:

- Why are conversations so difficult?
- How can we overcome this?
- How to break significant news.
- What can influence people's response?
- How to manage this in practice - seeing the skills in action

To reserve a place on this one day course or if you require any further information please call Judy Verrell on 01590 646445 or e-mail judy.verrell@oakhavenhospice.co.uk

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or click on the booking form at the bottom of the page.

Syringe Driver Update Session

This session is a general update on the principles and practice of syringe driver use.

Dates: Thursday 26 February or Thursday 23 April

Time: 12.00 - 2.00

It includes: Indications for use; Medications; Addressing patient and family concerns; A practical reminder of the principles of setting up a driver.

Please Note: This session is not specific training on the use of McKinley drivers.

Tea and coffee provided - please feel free to bring your own lunch with you.

There is no charge for this session.

**To reserve a place call Judy Verrell on 01590 646445 or e-mail:
education@oakhavenhospice.co.uk**

2-day End of Life Care course

This course is designed specifically for HCA's, Carers and Healthcare support workers who work with patients with end of life needs.

Course Dates:

Wednesday 21 January 2015 and Thursday 29 January 2015

Please note: delegates MUST be committed to attending both days.

Cost - £50 per person

Being held at Oakhaven Hospice 9.30am - 4.30pm both days. Refreshments and lunch included.

Learning Outcome: To enhance knowledge and skills in the delivery of high quality end of life care.

Course Content:

Day 1: Welcome, Hopes, Fears, Expectations; Palliative & End of Life Care, Practice & Principles; Holistic Care at End of Life; Care of the Dying and Care After Death.

Day 2: Difficult Conversations; Loss Grief & Bereavement; Looking after Ourselves

To reserve a place on this course or if you require any further information, please call Judy Verrell on 01590 646445 or e-mail education@oakhavenhospice.co.uk

Palliative & End of Life Care - 3-day Course

This course is for Registered Nurses and Healthcare professionals working with patients at end of life.

Course Dates:

Thursday 16, Thursday 23 and Thursday 30 April

Please note: delegates MUST be committed to attending all 3 days.

Cost - £75 per person

Being held at Oakhaven Hospice - 9.30 am - 4.00 pm each day - Refreshments and lunch included

Learning Outcome: To enhance knowledge and skills in the delivery of high quality End of Life Care

Course Content:

Day 1: Welcome, Hopes, Fears & Expectations; Palliative & EoL Care, Practice & Principles; Advance Care Planning; Holistic Assessment and Principles of Symptom Management

Day 2: Symptoms poster review; Care of the Dying and Care After Death; Loss Grief & Bereavement

Day 3: Difficult Conversations; Spirituality & Spiritual Care; Looking after Ourselves

To reserve a place on this course, or if you require any further information please call Judy Verrell on 01590 646445 or e-mail education@oakhavenhospice.co.uk

Advanced Communication Skills Training Course - 2-Days

Connected

National Communication Skills Training Programme

An evidence-based course, nationally accredited and with expert trainers.

Oakhaven Hospice are delighted to announce that they are now managing this training across the South Coast Central area of Hampshire, working as part of the Hampshire Hospices Education Consortium.

This 2-day Connected course, which is part of the National Communication Skills Training programme is facilitated by nationally accredited trainers and includes discussion of the research evidence surrounding communication in health care, with interactive exercises and role-play in small groups with actors.

Participants will practice skills and receive positive and constructive feedback in a safe and supportive environment.

Participants are expected to take part in all aspects of the course and *must attend both days*.

SUITABLE for experienced health care professionals wishing to build on their existing communication skills.

Courses will be held at The Holiday Inn, Winchester.

Current Courses:

9 & 10 February 2015

19 & 20 March 2015

Cost: £590.00 per person

New dates coming soon!

For full details and booking form: *click on the attachment at the bottom of the page*

Or call Judy Verrell on 01590 646445 or e-mail: judy.verrell@oakhavenhospice.co.uk

Sage & Thyme - A Model of Communication

Oakhaven are holding more sessions of this popular and important training session. We will be holding these workshops in the Education Room at Oakhaven Hospice, see the dates below.

Sage & Thyme is taught in a 3 hour workshop. It will show you how to listen and respond in a way which empowers the person in distress.

Dates of Workshops:

Thursday 5 February 2015

Wednesday 29 April 2015

Now taking bookings!

Times: 9.30 - 12.30

Tea and coffee from 9.00 for a prompt start at 9.30

Open to: All healthcare professionals in Nursing & Care Homes, Domiciliary Care Agencies, Southern Health and Community Teams. Please note: This training is also suitable for non-clinical support workers.

What will you learn and how will this help you?

It will increase your confidence, competence and willingness to explore the emotional concerns of patients, carers or relatives.

Cost: £35 per person

Book early - places are limited!

For a booking form: *Click on attachment shown at the bottom of the page*

or for more information call Judy Verrell on 01590 646445 or e-mail education@oakhavenhospice.co.uk
