

## **Enquiry Form: Counselling and Telephone Support**

Name:							
Address:	Emai	l:					
Preferred phone number:	Do we have permission to leave a message? Yes / No						
Patient/Relative/Bereaved/Carer (delete as appr	opriat	e)					
Age:	11- 17	18 -24	25 -34	35 - 44	45 - 54	55 - 64	65+
How did you hear about Oakhaven Counselling?							
Briefly, please tell us why you are seeking informs service at this time.	ation a	about	the O	akhav	en Cou	ınselliı	ng

I consider my ethnic group to be:
I consider my gender to be:

not obliged to share this information with us, but if you feel you would like to, please do so below:

It is helpful for the development of our service to collect information about gender and ethnicity. You are

Thank you for contacting Oakhaven Counselling. We aim to contact you within three working days of receiving your form.

We collect and store personal information, in line with GDPR as part of our clinical services which ensures we can provide an appropriate level of care. By signing below, you are consenting to the storage of the information you have provided. If you are completing this form and emailing it back to us, please type your name below. By doing this you are agreeing that we can accept your typed name as your electronic signature.

Name: Date:
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Oakhaven is committed to data protection and we have safeguards in place to ensure your information is properly stored in line with current legislation and professional codes of conduct. If you would like to know more please contact <a href="mailto:dataprotection@oakhavenhospice.co.uk">dataprotection@oakhavenhospice.co.uk</a>

Details of our Privacy Policy and how we use your information can be found at: <a href="https://www.oakhavenhospice.co.uk/privacy-policy">www.oakhavenhospice.co.uk/privacy-policy</a>

Once completed, please return this form:

By email to: <a href="mailto:counselling@oakhavenhospice.co.uk">counselling@oakhavenhospice.co.uk</a>

Or by post to:
Counselling and Support Services
Oakhaven Hospice Trust
Lower Pennington Lane
Lymington
Hants SO41 8ZZ