

## **The Rules of The Weekly Lottery Game**

- 1) All applications to enter the Oakhaven Hospice Lottery must be from people 18 years and over.
- 2) The Promoter (Oakhaven Hospice) will conduct the weekly lottery draw every Friday. The draw will be made utilising a random number generator that has been tested and approved by an independent, Gambling Commission approved, third-party test house.
- 3) The winning numbers will be published at the Hospice, in the local Hospice shops, in the local press and will be available via the Oakhaven Hospice Lottery Office helpline from the following working day. Please telephone 01590 689393 (Monday-Friday 9.00 a.m. – 5.00 p.m.).
- 4) The cost of each entry is £1. Players may purchase more than one entry and payment must be made in advance by one of the methods permitted.
- 5) All proceeds from the Lottery go to Oakhaven Hospice.
- 6) The Promoter may reject any application without giving reason at its absolute discretion. No detail in the application may be changed in any way once it has been submitted, except for a change of address.
- 7) The prizes for the Oakhaven Hospice Lottery are printed on the tickets and in the leaflets provided and are advertised on the Hospice website. There are no alternatives to any prize and no interest is payable. Prizes will be sent by cheque within 14 days. Entrants will be notified as to any change in the prize structure.
- 8) The Promoter is not responsible for any delay in bank payments.
- 9) No liability is accepted for the loss, theft, or delayed receipt of any communication.
- 10) The Promoter may (without giving any reason or notice) decline to accept an application, cancel an existing subscription, or terminate or suspend the lottery scheme.
- 11) The Promoter's decisions made pursuant to the Rules shall, once made, be final and binding.
- 12) If you choose not to continue with your membership, you may cancel at any time by notifying the Promoter by post, email or by telephone. If you cancel your membership, any subscriptions you may have paid in advance will continue to play in the Oakhaven Hospice Lottery until your credit expires, unless you specifically request a refund. Any advance payments under £1 will be treated as a donation 6 months after your final entry. If you subscribe by Standing Order, it is your responsibility to cancel this payment with your bank/building society.
- 13) The prizes for the Oakhaven Hospice Lottery are printed on the tickets and in the leaflets provided and are advertised on the Hospice website. There are no alternatives to any prize and no interest is payable. Prizes will be sent by cheque within 14 days. Entrants will be notified as to any change in the prize structure. Any cheques remaining uncashed for over 6 months will be cancelled and the unclaimed prizes will be treated as a donation.